



Post-Baccalaureate Teacher Preparation in **Social Science for Grade 5–12 Teachers**

The Post-Baccalaureate in Teacher Preparation, Social Science (5–12) is a competency-based program of study that prepares students who have earned a baccalaureate degree to be licensed to teach social science in grades 5–12. All work in this degree program is online with the exception of the Demonstration Teaching and in-classroom field experience components. Students enter this program with a substantial background in social science and proceed through study in the Foundations of Teaching, Effective Teaching Practices, and Demonstration Teaching.

Understanding the Competency-Based Approach

Practically speaking, what does it mean when we say that WGU programs are competency-based? Unlike traditional universities, WGU does not award degrees based on credit hours or on a certain set of required courses. Instead, students earn their degrees by demonstrating their skills, knowledge, and understanding of important concepts through a series of carefully designed assessments.

Progress through your degree program is governed, not by classes, but by satisfactory completion of the required assessments that demonstrate your mastery of the competencies. Of course, you will need to engage in learning experiences as you brush up on competencies or develop knowledge and skills in areas in which you may be weak. For this learning and development, WGU has a rich array of learning resources in which you may engage under the direction of your mentor. You will work closely with your mentor to schedule your program for completing the assessments. (We discuss assessments in much more detail later in this guide.) You will work closely with additional faculty members as you proceed through courses of study that are designed to lead you through the content you must master in order to pass individual assessments.

The benefit of this competency-based system is that it makes it possible for people who are knowledgeable about a particular subject to make accelerated progress toward completing a WGU degree even if they lack college experience. You may have gained your skills and knowledge of a subject on the job, accumulated wisdom through years of life experience, or, indeed, took a course on a particular subject. WGU awards a degree to you based on the skills and knowledge that you possess and can demonstrate, not the number of credits you have on your transcript.

Accreditation

Western Governors University is the only university in the history of American higher education to have earned accreditation from four regional accrediting commissions. WGU's accreditation was awarded by (1) the Northwest Commission on Colleges and Universities, (2) the Higher Learning Commission of the North Central Association of Colleges and Schools, (3) the Accrediting Commission for Community and Junior Colleges of the Western Association of Schools and Colleges, and (4) the Accrediting Commission for Senior Colleges and Universities of the Western Association of Schools and Colleges. The university's accreditation status is now managed by the Northwest Commission on Colleges and Universities (NWCCU). The university is also accredited by the Distance Education and Training Council (DETC), and the WGU Teachers College is accredited by the National Council for Accreditation of Teacher Education (NCATE). The nursing programs are accredited by the Commission on Collegiate Nursing Education (CCNE). The Health Informatics program is accredited by the Commission on Accreditation for Health Informatics and Information Management Education (CAHIIM).

The Degree Plan

The focus of your program is your personalized Degree Plan. The Degree Plan is a detailed blueprint of the learning resources and assessments that comprise your program. The length of your program depends on both the amount of new information you need to learn and the amount of time you plan to devote each week to study.

Students will vary widely in the specific skills and information they need to learn. For example, some may be highly knowledgeable in a subject matter and would not need to engage in new learning opportunities. Others may find that portions of the program require completely new learning and that they may need to take an online class or participate in a study module to acquire the knowledge and skills needed to pass the program competencies in that area. Some individuals may be able to devote as little as 15–20 hours per week to the program, while others may have more time. For this reason, you will complete pre-assessments to help your mentor form a profile of your prior knowledge and experience for use in creating your Degree Plan.

WGU’s Mentoring Approach

Our mentoring approach is a powerful component of the WGU educational experience. When you enroll at WGU, you will begin interacting with your personal mentor, course mentors, and support staff. Your mentor takes an active role and a personal interest in your success. Whether by e-mail or phone, your mentor will be your “point person” of communication throughout your program. Your mentor will help motivate you to work hard to complete your program. When you have questions or concerns, your mentor team will help you resolve them.

You and your mentor will work together to evaluate your educational background, strengths, and weaknesses. With this analysis, your mentors will help determine in which areas you are already competent (and can move quickly to assessment) and areas you need to work on; this will become your personalized Degree Plan. Your mentor will direct you to the Courses of Study that contain the best learning resources for you (courses, texts, independent study modules, etc.) and are supported by course mentors that serve as your content experts for each area of study. As you proceed through your academic program, you and your mentor will determine when you are ready for the required assessments. If you are ready, your assessment will be scheduled. You will follow this same process as you proceed through each domain.

Connecting with Other Mentors and Fellow Students

As you proceed through your Degree Plan, you may also have direct contact with other faculty members. These communications can take a variety of forms, including participation in learning communities, office hours via the courses of study, and webinars. As a WGU student, you will have access to your own personal MyWGU Student Portal that will provide a gateway to courses of study, learning communities, and program communities where you will have interactions with faculty and other students. Courses of study and communities are specifically designed to support you as you develop competencies in preparation for your assessments through the utilization of threaded discussions, blogs, and chats that are guided by content experts. You will access your program community during the Education Without Boundaries introductory course to network with peers who are enrolled in your program and to receive continued support through professional enrichment and program-specific chats, blogs, and discussions. WGU also provides a Student Services Associate to help you and your mentor solve any special problems that may arise.

Education Without Boundaries Orientation

Education Without Boundaries (EWB) is a required orientation that focuses on acquainting the student with WGU’s competency-based model, distance education, technology, and other resources and tools available for students. You will also utilize tutorials, message boards, online

chats, and other activities to connect with other students in your program. This orientation is completed before you start your first term at WGU.

Transferability of Prior College Coursework

Because WGU is a competency-based institution, it does not award degrees based on credits but on demonstration of competency. However, if you have completed college coursework at another accredited institution, you may have your transcripts evaluated and may be able to have some lower-division or co-requisite assessments cleared. The guidelines for determining what will “clear” through transfer vary based on the degree program.

The following transfer guidelines generally apply to graduate programs: Graduate domains (i.e., subject areas) cannot be cleared through transfer. Requirements in the domains that can be considered the degree major cannot be cleared through transfer. Furthermore, WGU does not clear any requirements based on the student's professional experience and does not perform a "resume review" or "portfolio review" that will automatically clear any degree requirements. Degree requirements and transferability rules are subject to change in order to keep the degree content relevant and current.

Remember, WGU's competency-based approach lets you take advantage of your knowledge and skills, regardless of how you obtained them. Even when you do not directly receive credit, the knowledge you possess may help you accelerate the time it takes to complete your degree program.

Continuous Enrollment, On Time Progress, and Satisfactory Academic Progress

WGU is a “continuous enrollment” institution, which means you will be automatically enrolled in each of your new terms while you are at WGU. Your terms are six months long. Longer terms and continuous enrollment allow you to focus on your studies without the hassle of unnatural breaks between the shorter terms that you would experience in a more traditional environment. At the end of every six-month term, you and your mentor will review the progress you have made and revise your Degree Plan for your next six-month term.

WGU requires that students make measurable progress toward the completion of their degree programs every term. We call this On Time Progress – denoting that you are on track and making progress toward on time graduation. As full-time students, graduate students must enroll in at least eight (8) competency units each term, and undergraduate students must enroll in at least twelve (12) competency units each term. Completing at least these minimum enrollments is essential to On Time Progress and serves as a baseline from which you may accelerate your program. We measure your progress based on the assessments you are able to pass, not on your accumulation of credit hours or course grades. Every time you pass an assessment, you are demonstrating that you have mastered skills and knowledge in your degree program. For comparison to traditional grading systems, passing an assessment means you have demonstrated competency equivalent to a “B” grade or better.

WGU has assigned competency units to each assessment so that we can track your progress through the program. A competency unit is equivalent to one semester credit of learning. Some

assessments may be assigned three competency units while other assessments may be as large as 12 competency units.

Satisfactory Academic Progress (SAP) is particularly important for financial aid students because you must make SAP in order to maintain eligibility for financial aid. We will measure your SAP quantitatively by reviewing the number of competency units you have completed each term. As full-time students, WGU graduate students must enroll in at least eight competency units each term, and undergraduate students must enroll in at least 12 competency units each term. In order to remain in good academic standing, you *must* complete at least 66.67% of the units you attempt – including any assessments you add to your term to accelerate your progress. Additionally, during your first term at WGU you must pass at least three competency units in order to remain eligible for financial aid. We know that SAP is complex, so please contact a Financial Aid Counselor should you have additional questions.

Assessments

Your Degree Plan will include the assessments needed to complete your program. To obtain your degree you will be required to demonstrate your skills and knowledge by completing the following assessments:

Performance Assessments contain, in most cases, multiple scored tasks such as projects, essays, and research papers. Performance assessments contain detailed instructions and rubrics for completing each task and are submitted in TaskStream, an online project management and grading tool. Performance assessments also include observations and reflections of videotaped and real classroom situations. These pre-clinical experience performance assessments provide reflection instruction and enable students to analyze teaching and learning in real classroom situations and to apply pedagogical knowledge.

Objective Assessments are designed to evaluate your knowledge and skills in a domain of knowledge. Most objective assessments include multiple-choice items, multiple-selection items, matching, short answer, drag-and-drop, and point-and-click item types, as well as case study and video-based items.

Observations are used to measure your ability to perform the skills you have acquired as a student at WGU. These classroom observations occur during the Demonstration Teaching experience and are conducted and evaluated by a trained local clinical supervisor.

As mentioned earlier, we have assigned competency units (CUs) to each assessment in order to measure your academic progress. As a graduate student, you will be expected to enroll in a minimum of eight competency units each term. A standard plan, at eight units per term, would look similar to the one that follows.

Your personal progress can be faster, but your pace will be determined by the extent of your transfer units, your time commitment, and your determination to proceed at a faster rate.

STANDARD PATH FOR POST-BACCALAUREATE TEACHER PREPARATION, SOCIAL SCIENCE (5-12)

CODE	ASSESSMENTS	CU	TERM
FTC5	Foundations of Teaching Practice Integration	4	1
EIT5	Instructional Planning and Strategies	2	1
ETT5	Instructional Presentation and Follow-Up	4	1
EIO5	Instructional Planning, Strategies and Presentation Integration	2	2
SPA2	Social Science Pedagogy	2	2
FJA2	Supervised Teaching Practicum Social Science, Observations 1, 2 and 3	3	2
FJA4	Supervised Teaching Practicum Social Science, Midterm, Observations 4 and 5	3	2
FJA6	Supervised Teaching Practicum Social Science, Observation 6 and Cohort Seminar	3	3
FJT2	Supervised Teaching Practicum Social Science, Final and Professional Portfolio	3	3

In this example, the program will take three terms for the student to complete. The standard path shown above lists the courses of study (assessments) and the associated competency units by term. The Degree Plan will include greater detail about the courses of study, including the assessments and their associated standard learning resources.

Learning Resources

You will work with your mentor to select the various learning resources needed to prepare for the required assessments. In most cases, the learning materials you will use are independent learning resources such as textbooks, e-learning modules, study guides, simulations, virtual labs, and tutorials. WGU works with dozens of educational providers, including enterprises, publishers, training companies, and higher educational institutions to give you high quality and effective instruction that matches the competencies that you are developing. The cost of many learning resources is included in your tuition, and you can enroll directly in those through your Degree Plan as your mentor has scheduled them. Some resources (e.g., many textbooks) are not covered by your tuition, and you will need to cover those costs separately. WGU has excellent bookstore and library arrangements to help you obtain the needed learning resources.

Areas of Study Within the Post-Baccalaureate Teacher Preparation, Social Science (5–12) Program

The WGU Post-Baccalaureate in Teacher Preparation Program, Social Science (5–12) program content is based on research on effective instruction as well as national and state standards. It provides the knowledge and skills that enable teachers to teach effectively in diverse classrooms. The Post-Baccalaureate in Teacher Preparation, Social Science (5–12) program content and training processes are consistent with the accountability intent of the No Child Left Behind Act of 2001. The degree program is focused on the preparation of highly qualified teachers. As described in the federal legislation, a highly qualified teacher is one who not only possesses full state certification, but also has solid content knowledge of the subject(s) he or she teaches. The hallmarks of our program include: (a) appropriate and rigorous subject-matter preparation, (b)

research-based pedagogical course preparation, and (c) clinical field experiences in which teacher candidates are supervised by trained coaches.

The following section includes the larger domains of knowledge, which are then followed by the subject-specific subdomains of knowledge, their associated assessments (including the four-character code that is used to identify the assessment), and the sample learning resources that have recently been used to help students gain the competencies needed to pass the assessments. Your specific learning resources and level of instructional support will vary based on the individual competencies you bring to the program and your confidence in developing the knowledge, skills, and abilities required in each area of the degree. Please note that the learning resources included in the following sections are *sample resources* that will vary based on your own Degree Plan and the resources current at the time you enroll in the program. The Degree Plan and learning resources are dynamic, so you need to review your Degree Plan and seek the advice of your mentor regarding the resources before you purchase them.

Foundations of Teaching Domain

The Foundations of Teaching domain contains competencies underlying our knowledge about children, learning, and teaching. As you begin to work in the Foundations of Teaching domain, your mentor will assess your readiness to begin state-required content knowledge testing needed for certification. Your mentor will also assist you in beginning the process of application and acceptance into the two different components of WGU field experiences: the pre-clinical experiences (PCE) and demonstration teaching (DT). Video-based pre-clinical field experiences are embedded in the performance assessments of the Foundations of Teaching domain and require observation, analysis, and reflection based on real classroom situations (in-class PCE will take place in a school near you when you start work on the Effective Teaching Practices domain).

You may **not** transfer credits or prior years of teaching experience from other institutions to meet requirements of the Foundations of Teaching domain. In the first six months of working in the Foundation of Teaching domain, you must also register for and pass a Basic Skills Test. Many states require such a test for licensure, and you will need to take the one applicable to your state. For states with no specific Basic Skills Test, you will sign up for and take the Praxis 1 exam. More information about the Basic Skills requirement is available from your mentor and in the student handbook/knowledge base at www.wgu.edu/sh.

Comprehensive Exam

The FTC4 is a comprehensive exam assessing the student's knowledge of the subdomains listed above. The student may participate in a comprehensive review session with a mentor and peers to prepare for the assessment.

Foundations of Teaching (FTC5)

Proctored, computer-based comprehensive objective exam.

Sample Learning Resources:

CourseSmart provides e-text versions of the following texts:

Garguilo, R.M. (2010). *Special education in contemporary society: An introduction to exceptionality* (4th ed.). Thousand Oaks, CA: SAGE Publications. ISBN: 9781412988933. (e-text, cost of this resource is included in tuition and fees)

A custom e-book provided by Pearson includes the following texts:

Evertson, C.M., & Emmer, E.T. (2009). *Classroom management for elementary teachers* (8th ed.). Boston, MA: Allyn & Bacon. ISBN-13: 9780205616114. (e-text, cost of this resource is included in tuition and fees)

Emmer, E.T., & Evertson, C.M. (2009). *Classroom management for middle and high school teachers* (8th ed.). Boston, MA: Allyn & Bacon. ISBN-13: 9780205643172. (e-text, cost of this resource is included in tuition and fees)

Jones, V. & Jones, L. (2010). *Comprehensive classroom management: Creating communities of support and solving problems* (9th ed.). Upper Saddle River, NJ: Allyn & Bacon. ISBN-13: 9780205625482. (e-text, cost of this resource is included in tuition and fees)

Slavin, R. (2009). *Educational psychology: Theory and practice* (9th ed.). Boston: Allyn & Bacon. ISBN-13: 9780205616121. (e-text, cost of this resource is included in tuition and fees)

Borich, G.D. (2007). *Effective teaching methods: Research-based practice* (6th ed.). Upper Saddle River, NJ: Allyn & Bacon. ISBN-13: 9780131714960. (e-text, cost of this resource is included in tuition and fees)

Kauchak, D. & Eggen, P. (2007). *Introduction to teaching: Becoming a professional* (3rd ed.). Upper Saddle River, NJ: Pearson. ISBN-13: 978-0131994553. (e-text, cost of this resource is included in tuition and fees)

Miller, M.D., Linn, R.L., & Gronlund, N.E. (2008). *Measurement and assessment in teaching* (10th ed.). Upper Saddle River, NJ: Prentice Hall. ISBN-10: 0132408937. ISBN-13: 9780132408936. (e-text, cost of this resource is included in tuition and fees)

Gollnick, D.M. & Chinn, P.C. (2009). *Multicultural education in a pluralistic society*. Upper Saddle River, NJ: Pearson/Allyn & Bacon. ISBN-13: 9780137147991. (e-text, cost of this resource is included in tuition and fees)

WGU Library E-Reserves provides electronic access to the following texts:

Cambron-McCabe, N.H., McCarthy, M.M., & Thomas, S.B. (2004). *Public school law: Teachers' and students' rights* (5th ed.). Boston, MA: Allyn and Bacon. (cost of this resource is included in tuition and fees)

Cooper, P.J. & Simonds, C.J. (2007). *Communication for the classroom teacher*. Boston, MA: Pearson. (cost of this resource is included in tuition and fees)

Teachscape and **E Learning Creations** are online, interactive resources.

Effective Teaching Practices Domain

The Effective Teaching Practices domain deals with knowledge and skills related to how to teach. All competencies in this domain are derived from research. While you are engaged in the learning opportunities of Effective Teaching Practices, you will also participate in pre-clinical experiences (PCE) that now go beyond the FOT video cases to actual teaching experiences in real classroom situations. You will apply for, and be given approval, by the Field Experiences Office to do your pre-clinical experiences in a school. PCE takes place prior to your actual demonstration teaching

(DT) (student teaching) and will require you to spend time in a school completing various required tasks. While you are completing your Effective Teaching Practices domain, you will be assigned a placement specialist who will work to place you in an appropriate classroom for your demonstration teaching as you approach that point.

As you continue your work in this domain, you must pay careful attention to the cohort requirements and deadlines pertaining to your specified demonstration teaching entry date. Your final acceptance into your desired DT cohort will be approved only when you have met all the requirements. Your mentor and the Field Experiences Office will help you through this process. An additional fee is required prior to beginning demonstration teaching (the fee, except for the DT application fee, can be covered through the use of financial aid proceeds). This fee covers the cost of in-classroom clinical supervision. You may not transfer credits or prior years of teaching experience from other institutions to meet requirements of the Effective Teaching Practices domain.

Instructional Strategies and Approaches

Content refers to curriculum design and evaluation; lesson planning and materials development; and adapting instruction, accommodating diverse learners, and using technology to facilitate learning. Additional content deals with empirically based methods of teaching, both general case (e.g., learning strategies) and content specific (e.g., reading methods).

Instructional Planning and Strategies (EIT5)

Performance assessment

Sample Learning Resources:

CourseSmart provides e-text version of the following texts:

Slavin, R. E. (2009). *Educational psychology: Theory and practice* (9th ed.). Boston, MA: Pearson. ISBN-13: 9780205616121. (e-text, cost of this resource is included in tuition and fees)

Smaldino, S. E., Lowther, D. L., & Russell, J. D. (2008). *Instructional technology and media for learning* (9th ed.). Upper Saddle River, NJ: Pearson. ISBN: 9780132391740. (e-text, cost of this resource is included in tuition and fees)

Teachscape provides online videos and other resources.

Designing Curriculum and Instruction and Building your Repertoire of Teaching Strategies provided by Canter and Associates which includes DVDs and a workbook.

CourseCompass provides e-text versions of the following texts:

Borich, G. (2007). *Effective teaching methods: Research-based practice*. Upper Saddle River, NJ: Pearson. ISBN: 9780131714960. (e-text, cost of this resource is included in tuition and fees)

Linn, R., Miller, M., & Gronlund, N. (2009). *Measurement and assessment in teaching* (10th ed.). Upper Saddle River, NJ: Pearson. ISBN: 9780132408936. (e-text, cost of this resource is included in tuition and fees)

Instructional Presentation and Follow-Up

Content relates explicitly to teaching skills and information to children.

Instructional Presentation and Follow-Up (ETT5)

Performance assessment

Sample Learning Resources:

CourseSmart provides e-text version of the following texts:

Slavin, R. E. (2009). *Educational psychology: Theory and practice* (9th ed.). Boston, MA: Pearson. ISBN-13: 9780205616121. (e-text, cost of this resource is included in tuition and fees)

Teachscape provides online videos and other resources.

CourseCompass provides e-text versions of the following texts:

Borich, G. (2007). *Effective teaching methods: Research-based practice*. Upper Saddle River, NJ: Pearson. ISBN: 9780131714960. (e-text, cost of this resource is included in tuition and fees)

Linn, R., Miller, M., & Gronlund, N. (2009). *Measurement and assessment in teaching* (10th ed.). Upper Saddle River, NJ: Pearson. ISBN: 9780132408936. (e-text, cost of this resource is included in tuition and fees)

Designing Curriculum and Instruction and Building your Repertoire of Teaching Strategies provided by Canter and Associates which includes DVDs and a workbook.

Differentiating Instruction provided by the Association for Supervision and Curriculum Development (ASCD).

Comprehensive Exam

The comprehensive exam will assess the student's knowledge of the subdomains listed above. The student may participate in a comprehensive review session with a mentor and peers to prepare for the assessment.

Instructional Planning, Strategies and Presentation Integration (EIO5)

Proctored, computer-based comprehensive objective exam

Specific Teaching Practices (Social Science)

Content focuses on the effective teaching of social science in grades 5–12.

Social Science Pedagogy (SPA2)

Performance assessment designed to determine whether you have the knowledge and skills necessary for a beginning teacher of social studies in a secondary school. The assessment is composed of seventeen performance tasks that measure knowledge about planning and teaching social studies lessons and assessing the academic progress of secondary school students in social studies. Some of these tasks also involve in-classroom pre-clinical experiences (PCE).

Sample Learning Resources:

Farris, P.J. (2007). *Elementary and middle school social studies: An interdisciplinary and multicultural approach* (5th ed.). Waveland Press. ISBN-10: 157765066. ISBN-13: 978-1577665069. (\$47.27)

Zevin, J. (2007). *Social studies for the twenty-first century: Methods and materials for teaching in middle and secondary schools* (3rd ed.). Lawrence Erlbaum. ISBN-10: 0805855580. ISBN-13: 978-080585586. (\$63.43)

Demonstration Teaching Domain

The Demonstration Teaching Domain deals with the competencies a prospective teacher must demonstrate when teaching. Before you begin Demonstration Teaching, you must complete a number of requirements. These include a background check, standardized content examinations, and a dispositions inventory. Also, you must have completed all the above academic requirements before beginning Demonstration Teaching.

Demonstration Teaching is a full-time, in-classroom supervised experience required of all teacher candidates. The Demonstration Teaching phase of a teacher candidate's program includes a series of classroom performance observations designed to gather data about your actual performance skills. A WGU clinical supervisor (an experienced educator who lives and works near your teaching location) will observe you on multiple occasions—at least six observations are required—and evaluate you in accordance with published checklists and observation rubrics. In addition, where authorized, principals may provide one or more independent observations of WGU candidates. The clinical supervisors submit the results to WGU for review and recording. During your time in Demonstration Teaching, you will participate in a weekly cohort session via conference call. Your cohort is led by a facilitator and is comprised of a group of students teaching at about the same grade level. Your cohort facilitator will guide and support you through the Demonstration Teaching processes. For questions specifically related to placement for Demonstration Teaching, please contact the Demonstration Teaching Team at wgudt@wgu.edu. You will be required to complete the following assessments:

Supervised Teaching Practicum (FJA2, FJA4)

Includes a series of classroom performance observations gathered across time that serve as comprehensive performance data about the teacher candidate's skills

Cohort Seminar (FJA6)

Addresses information about schools (e.g., finance, law), professional behavior, and other common job-related expectations (committee work, reporting, etc.)

Professional Portfolio (FJT2)

The professional portfolio is a written document containing a comprehensive Teacher Work Sample. It provides direct evidence of the teacher candidate's ability to design and implement a multiweek, standards-based unit of instruction; assess student learning; and then reflect on the learning process. The WGU Teacher Work Sample requires teacher candidates to plan and teach a multiweek, standards-based instructional unit consisting of seven components: (1) contextual factors, (2) learning goals, (3) assessment, (4) design for instruction, (5) instructional decision making, (6) analysis of student learning, and (7) self-evaluation and reflection.

California Teacher Candidates

Effective July 1, 2008, teacher candidates matriculating in a WGU teacher licensure program and seeking licensure in California will be required to pass the California Teacher Performance Assessment (TPA). This assessment consists of four performance tasks that will ask you to plan and give instruction for elementary or secondary classes; you will also be asked to develop and administer assessment plans. In addition, WGU candidates will demonstrate how to adapt instruction and assessments to accommodate the needs of English language learners and students who are instructionally challenged. WGU will facilitate the completion of this credentialing requirement concurrent with the teacher candidate's completion of program assessments in the Effective Teaching Practices and Demonstration Teaching domains. California students will receive guidance and support on the TPA from participation in the CATPA Learning Community during their program.

State Licensure Requirements

Many states have specific licensure requirements that are not part of WGU programs that you will have to fulfill in addition to the degree requirements of your program. These state licensure requirements might include, but are not limited to, subject-specific licensure exams, performance assessments, course work related to state history, basic skills exams, and background clearances. The WGU Student Handbook outlines the credentialing requirements of each state. Teacher candidates should consult the applicable section to become familiar with their state's expectations regarding licensure.

Need More Information? WGU Student Services

WGU has a Student Services team dedicated exclusively to helping students achieve their academic goals. The Student Services Office is available during extended hours to assist students with general questions and administrative or accessibility issues. The Student Services team members help students resolve issues, listen to student issues and concerns, and make recommendations for improving policy and practice based on student feedback. The Student Services team provides a formal means by which students can express their views, and those views in turn inform the decisions we make.

Student Services team members also assist students with unresolved concerns to find equitable resolutions. To contact the Student Services team, please feel free to call **(866) 903-0110** or email [**studentservices@wgu.edu**](mailto:studentservices@wgu.edu). We are available **Monday through Friday, 6 AM to 12 AM and Saturday and Sunday, 10 AM to 7 PM, MT.**

If you have inquiries or concerns that require technical support, please contact the WGU IT Service Desk. The IT Service Desk is available **Monday through Friday, 6 AM to 12 AM and Saturday and Sunday, 10 AM to 7 PM, MT.** To contact the IT Service Desk, please call 1-877-HELP-WGU (877-435-7948) and select option 2 or email [**servicedesk@wgu.edu**](mailto:servicedesk@wgu.edu).

For the most current information regarding WGU support services, please visit the "Help" tab on the Student Portal at [**http://my.wgu.edu**](http://my.wgu.edu).