Education has increasingly shifted to online learning because of COVID-19. That has meant unrecovered costs and technological burdens for a significant number of Texans—especially for those with unreliable internet access and/or limited digital literacy.

More than 1 in 3 (36%) needed to purchase new equipment to continue to work or participate in online learning; 87% were not reimbursed for their purchases.

For those Texans taking college-level courses entirely online, 15% reported a technological hitch, lack of: required equipment, reliable internet connection, or digital proficiency.

Not having reliable internet service to access online courses was an obstacle to completing a degree for a total of 23% of Texans (28% urban and 30% rural).

To continue working or learning remotely, 24% of Texans needed to upgrade their internet service.

43% of those who purchased technology reported a financial hardship.

Almost 1 in 5 Texans overall (18%) experienced interruption in the K–12 education of a child under 18 living in the household.

In addition to COVID-19’s widespread health and economic impacts, it has also disrupted post-secondary education in Texas. Here’s what Texans had to say about their experiences since the pandemic’s start: