












C711/ DJO1	FY18-1	FY18-2	FY19-1	FY19-2	FY20-1	FY20-2	FY21-1	FY21-2	
Competency 1. The Environment of Business	74%	72%	73%	72%	68%	62%	66%	70%	
Competency 2. Business Ownership and Entrepreneurship	69%	34%	68%	67%	68%	56%	67%	67%	
Competency 3. Management and Organization	58%	57%	57%	57%	60%	54%	56%	60%	
Competency 4. Human Resources	68%	69%	70%	70%	69%	59%	73%	67%	
Competency 5. Marketing	66%	67%	67%	67%	65%	63%	65%	50%	
Competency 6. Digital Business	78%	78%	78%	78%	83%	77%	81%	67%	
Competency 7. Financial Management	57%	56%	56%	56%	58%	52%	53%	63%	

D072/KLO1	FY20-2	FY21-1	FY21-2	
Competency 1. Common Ethical Issues	78%	81%	86%	
Competency 2. Organizational Functions and Values	79%	80%	84%	
Competency 3. Effective Communication	86%	86%	90%	
Competency 4. Emotional Intelligence	77%	81%	84%	
Competency 5. Leadership and Influence	76%	72%	78%	