



WESTERN GOVERNORS UNIVERSITY®

Value-Based Care

Welcome from WGU

Welcome to the Value-Based Care Certificate program at WGU. This flexible, innovative program is designed with input from employers and industry experts to give you the skills and credentials you need to advance your career. We are excited you have decided to further your healthcare career by completing this program. During your time in the program, you will find a variety of resources to support your success. Our robust training curriculum provides the foundation to help you become proficient in value-based care. Our goal is to help you develop skills and competencies that align with the organizational competencies found in the [Accountable Care Atlas](#) and to help prepare you for the workforce of tomorrow. Again, welcome to the program. We are glad to have you here!

Value-Based Care Overview

The purpose of the Value-Based Care Certificate program is to prepare individuals to confidently lead and transform care delivery and to meet the ever-emerging needs in the healthcare industry as it shifts to value-based payment. Value-based care education and training provides the industry with highly skilled individuals who are ready to advance in the workforce when they leave the program.

Our most successful students commit 5 to 10 hours per week to study and practice self-directed learning techniques to adequately master the content. Transfer credit, advanced placement, and experiential learning credits are *not* accepted to fulfill any requirements associated with the Value-Based Care Certificate program.

Value-Based Care Certificate

Western Governors University offers a Value-Based Care Certificate developed for those who already have a career, including healthcare leaders, nurses, social workers, and other healthcare professionals (licensed or unlicensed) who want to increase and strengthen the fundamental skills needed to navigate the healthcare system or advance their career opportunities.

The Value-Based Care Certificate program provides students the opportunity to develop core competencies in value-based care, health IT and analytics, and patient-centered models of care. Upon completion of the certificate program, learners will be prepared to confidently lead and transform care delivery to a more financially accountable, outcomes-based healthcare model.

The following are a few key strategies for program success:

- ✓ Develop a thorough understanding of what is expected from you to complete each course.
- ✓ Read course content carefully to ensure you understand how to complete your course successfully.
- ✓ Plan a minimum of 5 to 10 hours weekly to meet the program's study time requirements.
- ✓ Establish a quiet place to set up your workspace and eliminate as many distractions as possible.
- ✓ Log in to your course each day to review your material and get an even clearer understanding of the course concepts.
- ✓ Designate time each day to study your coursework and complete your exercises.

Technology Overview

The Value-Based Care Certificate program uses a variety of systems and platforms to support your learning experience. To complete this program, you must have access to high-speed, wireless internet and a desktop or laptop computer. You must also have access to an external webcam and microphone when the program begins. Ensure your systems meet the following recommended feature requirements. Systems purchased as new within the past two years will typically come with these features.

Hardware Requirements

- 2 GHz processor or faster
- High-speed internet connection of 1.5 Mb/s or better
- WiFi Accessibility
- 4 GB RAM or greater
- Built-in or external speakers
- USB 2.0 port or adaptor
- External webcam

Supported Operating System(s)

- Windows 7 or higher
- macOS Sierra 10.12 or higher

Unsupported Operating System(s)

- Chrome OS
- Linux
- Unix

Getting Started

During the orientation course, we will show you how your certificate program at WGU will work, where to go, what to do, and how to complete your coursework successfully. Your learning experience and all courses will begin in the Value-Based Care Certificate program learning environment. You will log in to the learning environment from the program landing page. You will take the proctored objective assessments and submit your performance assessment for evaluation by our WGU Evaluation team. **You will have three attempts to pass the objective assessments. If you are unable to pass the objective assessment on the third attempt, you will be withdrawn from the program.** The program's orientation course will introduce you to the full program experience and prepare you for success.

As a Value-Based Care Certificate program student, you are responsible for completing a variety of learning activities, including reading assignments, online assignments, practical applications, and knowledge checks.

Instructional Resources

You will access the resources needed to complete the program by clicking on the links provided within the courses.

Areas of Study for Value-Based Care

Regulatory and Market Origins of Value-Based Care

This course will help you lead and operationalize value-based care initiatives by 1) giving you needed context of the market and organizational changes underway, 2) clarifying the nature of the problem value-based healthcare movement is attempting to fix and 3) teaching you to communicate the business case for VBC.

The Mechanics of Value-Based Payment

This course will help participants 1) become familiar with the various value-based payment models, 2) evaluate current performance relative to VBP objectives and designs, 3) estimate the impact of VBP models on the organization's finances and workforce, and 4) prepare for and mitigate the known challenges of value-based operations.

Care Delivery Under Value-Based Care

This course will help participants know how to 1) collaborate when identifying cost-effective interventions that align with organizational objectives and value-based payment parameters, 2) implement health interventions through stakeholder training and continuous performance feedback, 3) assess the performance of the organization against cost and quality benchmarks, and 4) communicate effectively to achieve buy-in and facilitate decision-making with stakeholders.

Program Outcomes

Upon completion of the Value-Based Care Certificate program students will:

- ✓ Demonstrate core competencies associated with compliant and financially viable value-based care practice.
- ✓ Demonstrate proficiency in improving patient outcomes, satisfaction, and provider experience while focusing on strategic and interdisciplinary collaboration.
- ✓ Exhibit understanding of the U.S. healthcare systems and care delivery.
- ✓ Demonstrate a patient-centered, value-based approach that aligns to organizational, strategic, and stakeholder needs.
- ✓ Exhibit comprehension of organizational performance, care delivery models, regulations, and parameters as they are associated with value-based care initiatives and models.

Badges and Transcript

The Value-Based Care Certificate program provides badges as key milestones in the program. These badges will show that you have completed courses, developed the skills, and proven competency. You will be awarded three Course Badges, one for each course in your certificate program. You can use the transcript to demonstrate your mastery of skills important to success in the field of value-based care.

Certificate

At the end of this program, you will be awarded a Certificate of Completion for the Value-Based Care Certificate program.

Value-Based Care Certificate Program Attendance Policies and Requirements

WGU is committed to facilitating student success toward program completion. WGU, in collaboration with you, requires consistent engagement and activity. Students who do not meet the requirements for engagement will be dropped from the Value-Based Care Certificate program.

Nursing Continuing Education

Licensed nurses can earn continuing education/professional development contact hours with the completion of this certificate. This certificate program has been carefully evaluated by the WGU Accredited Provider Unit, ensuring American Nurses Credentialing Center (ANCC) criteria are maintained. The high-quality curriculum in this program is guided by evidence-based best practice and current industry standards. This course is designed to support professional development to enhance the healthcare industry through contributions to quality patient care.

Disclosures

- There is no conflict of interest for anyone with the ability to control the content of these educational activities.
- Nursing professional development contact hours awarded after program completion.
- Contact hour expiration dates will be clarified at the beginning of the program.
- Western Governors University designates this learning experience as Outcome Levels 1–3.
- Western Governors University is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.



To earn nursing continuing professional development contact hours, you must successfully complete each course and the Nursing Continuing Education survey at the conclusion of the certificate. The survey will be made available to you after you complete and pass the performance assessment in your final course, Care Delivery Under Value-based Care.

When the survey is submitted, your contact hour certificate will be emailed to you. If there are any contact hour questions, please contact Beth Stuckey at beth.stuckey@wgu.edu.

We believe that education provides individuals and families with one of the surest pathways to a better life, and WGU has established and maintained our leadership position through obsessive focus on the student and consistent adherence to our mission.

- President Scott Pulsipher

Student Accessibility Services

Western Governors University provides services and accommodations to qualified students with diagnosed disabilities in accordance with Section 504 of the Rehabilitation Act of 1973, the Americans with Disabilities Act (ADA) of 1990 and the ADA Amendments Act of 2008. A disability is defined as a physical or mental impairment that substantially limits one or more major life activities. WGU would like to provide students with disabilities the appropriate and reasonable accommodations they need to fulfill all requirements of their degree/certification program.

To begin the process for an academic accommodation, contact Accessibility Services at CPLAS@wgu.edu. Please indicate that you are enrolled in the Value Based Care program (VBC), the nature of your disability, and requested accommodations. Your discussion and information will be kept confidential and will only be revealed by WGU to those individuals who have a need to know (for example to assist in providing you with an accommodation) or when otherwise required by law. Appropriate documentation to support your accommodation request will be required to complete the process.