# Transcript: IT Podcast – Ep 18 – Your first 20 days as a wgu student

*The following transcript is a verbatim account of the video or audio file accompanying this transcript.*

Speaker #1 (Narrater):

WGU's IT Audio Series, flexible, portable, profound.

Speaker #2 (Steve):

Hi, Bridget, this is Steve. How are you doing today?

Speaker #3 (Bridget):

I'm well, thank you. How about you?

Speaker #2 (Steve):

Good, thanks. Is this still a good time for us to talk this week?

Speaker #3 (Bridget):

Yes. Absolutely.

Speaker #2 (Steve):

Thanks for taking the call. So we've got everything going for your 1st term, you've registered for your classes, you haven't logged in. Have you got any questions so far?

Speaker #3 (Bridget):

I don't know what I don't know. So maybe as we talk, I'll come up with some questions.

Speaker #2 (Steve):

Okay. Well, let's just get into your first class. Your first class is Intro to IT C-182. It's pretty much an entry level course. It will not take you a lot of time to go through it that. I recommend we start this class and all other classes the same way. The easiest way to know what you know about the material is go ahead and type the pre-assessment.

The pre-assessment, if you open up your course, you'll see this in the center of the course. It's a practice test. You can take it multiple times, it's not going to count against your class, you won't get a negative grade for it. It's just to help you determine if you're ready to actually take the objective assessment, which is actual test for the class.

After you take the pre-assessment, is the way to let you know how you've done with it. There'll be a link on the right-hand side to take you to a coaching report. With the coaching report you can look and see how you did with an overall score for the course as well as a breakdown for the individual areas in it.

Once you've taken your pre-assessment, I recommend you set up a 15 minute appointment with your course instructor. They will look at your coaching report with you, look at what areas you need to concentrate in, and what areas you're already good in. Then once you have met, what they think you need to do to complete the class, go back and hit pre-assessment again. Once you've done that and your scores where it needs to be, then you're ready to schedule your objective assessment.

Do you have your webcam yet, have you received it?

Speaker #3 (Bridget):

Yes, I have.

Speaker #2 (Steve):

Okay. You'll need that for your objective assessment for the class. This will be a natural and proper assessment. As soon as you click on the link to schedule it, it'll take you to another page with a drop-down menu for different days and times you can choose to schedule your assessment. Once you have taken it, it will be the same thing. It's the pre-assessment and as far as it'll instantly let you know how you've done on the course and it'll give you a coaching report a breakdown for the individual areas too. Now your actual objective assessment will have different questions than your pre-assessment, but it'll be on the same subject matter. So if you have done wrong on your pre-assessment and you are pretty good with knowing why your answers were correct, then you'll be good on the objective assessment. Any questions about the testing procedure?

Speaker #3 (Bridget):

Not right now. Thanks.

Speaker #2 (Steve):

Okay. So once you start off the class, it'll be in preview mode. You've already locked in your classes for the term. But I see when you open up the class, there is a blue bar across the top that is preview mode, so you'll hit the button on the right-hand side to get it out of preview mode. Once you've done that, you can engage the course material. Soon as you have the course material engaged, right now you'll see a group inbox for all the instructors who teach this class. Once you have engaged the class that normally updates within 24 hours and you'll be assigned a specific course instructor. So that'll be the subject matter expert for this class and they will help you get through it as quickly as possible.

Once you have done this and you've knocked out the first class, then go ahead and move into your second class. You don't have to wait to the start date for the 2nd course to start. The soon you completed the first class, you can just go ahead and roll right on into the second class. Once the term has started. Let's just go ahead and take the pre-assessment and we'll see how we stand in this course, how we're doing and this will help you meet the 1st term critical action too, about taking an action within the first 45 days of the term. It's best we get that knocked out within 30 days. That way we'll have that satisfied and we just concentrate on knocking these classes out, going through this term as quickly as you want to.

Speaker #3 (Bridget):

Sounds great.

Speaker #2 (Steve):

So any other questions today?

Speaker #3 (Bridget):

Not right now. I'm sure I'll come up with some though.

Speaker #2 (Steve):

Okay. If you do, just reach out to me, let me know, give me a call or kick me an email. I'll talk to you the same time next week otherwise. But go ahead and sometime this week, schedule your pre-assessment, take it, and make sure you reach out to your course instructor afterwards. Then like I say, any questions, give me a shout. Otherwise, I'll talk to you next week.

Speaker #3 (Bridget):

Okay. Thanks so much.

Speaker #2 (Steve):

Have a great day. Take care.

Speaker #3 (Bridget):

You too. Bye.

Speaker #1 (Narrater):

Schedule time with your program mentor to explore more deeply. WGU, a new kind of you.