This survey is conducted annually and asks undergraduate students about the quality and characteristics of their higher education experience. The 2021 survey collected responses from 211,667 students at 342 institutions—337 in the U.S. and five in Canada.

In a pandemic year that forced WGU and its students to continue to adapt, those who participated in the survey expressed a high level of satisfaction with the university’s efforts to support them while providing a relevant and affordable education—in many areas, far outpacing the national average.

**If you could start again, would you go to the same institution?**
(“Probably Yes” and “Definitely Yes”)

- WGU: 95%
- Natl: 84%

**How much does your institution emphasize providing support to help students succeed academically?**
(“Quite a Bit” and “Very Much”)

- WGU: 93%
- Natl: 82%

**Indicate the quality of your interactions with the faculty at your institution.**
(6 and 7 on a scale of 1-7)

- WGU: 75%
- Natl: 50%

**How much has your experience at this institution contributed to your job-related knowledge and skills?**
(“Quite a Bit” and “Very Much”)

- WGU: 76%
- Natl: 53%

**How often have you discussed your academic performance with a faculty member?**
(“Often” and “Very Often”)

- WGU: 70%
- Natl: 47%

**During the current school year, to what extent have your courses challenged you to do your best work?**
(6 and 7 on a scale of 1-7)

- WGU: 72%
- Natl: 57%

**How would you evaluate your entire educational experience at this institution?**
(“Good” and “Excellent”)

- WGU: 84%
- Natl: 76%

- WGU: 57%
- Natl: 28%