

Program Guidebook

Bachelor of Science, Software Engineering

The B.S. in Software Engineering program is designed to meet the growing industry need in the software space while preparing experienced information technology professionals for successful careers as software engineers, designers and developers. The program focuses on software engineering and it is offered in two tracks that utilize either Java or C# to achieve similar objectives.

Understanding the Competency-Based Approach

Practically speaking, how do competency-based programs like those offered at Western Governors University (WGU) work? Unlike traditional universities, WGU does not award degrees based on completion of a certain number of credit hours or a certain set of required courses. Instead, you will earn your degree by demonstrating your skills, knowledge, and understanding of important concepts.

Progress through a degree program is governed not by the amount of time you spend in class but by your ability to demonstrate mastery of competencies as you complete required courses. Of course, you will need to engage in learning experiences as you review competencies or develop knowledge and skills in areas in which you may be weak. To help you acquire the knowledge and skills you need to complete your courses and program, WGU provides a rich array of learning resources. Your program mentor will work closely with you to help you understand the competencies required for your program and to help you create a schedule for completing your courses. You will also work closely with course instructors as you engage in each of your courses. As subject matter experts, course instructors will guide you through the content you must master to pass the course assessments.

The benefit of this competency-based system is that it enables students who are knowledgeable about a particular subject to make accelerated progress toward completing a degree, even if they lack college experience. You may have gained skills and knowledge of a subject while on the job, accumulated wisdom through years of life experience, or already taken a course on a particular subject. WGU will award your degree based on the skills and knowledge that you possess and can demonstrate—not the number of credits hours on your transcript.

Accreditation

Western Governors University is the only university in the history of American higher education to have earned accreditation from four regional accrediting commissions. WGU's accreditation was awarded by (1) the Northwest Commission on Colleges and Universities, (2) the Higher Learning Commission of the North Central Association of Colleges and Schools, (3) the Accrediting Commission for Community and Junior Colleges of the Western Association of Schools and Colleges, and (4) the Accrediting Commission for Senior Colleges and Universities of the Western Association of Schools and Colleges, and (4) the Accrediting Commission for Senior Colleges and Universities of the Western Association of Schools and Colleges. The university's accreditation status is now managed by the Northwest Commission on Colleges and Universities (NWCCU), which reaffirmed WGU's accreditation in February 2020. The WGU Teachers College is accredited at the initial-licensure level by the Council for the Accreditation of Educator Preparation (CAEP) and by the Association for Advancing Quality in Educator Preparation (AAQEP). The nursing programs are accredited by the Commission on Accreditation for Health Information Management program is accredited by the Commission on Accreditation for Health Informatics and Information Management Education (CAHIIM). The College of Business programs are accredited by the Accreditation Council for Business Schools and Programs (ACBSP).

The Degree Plan

The focus of your program is your personalized Degree Plan. The Degree Plan is a detailed blueprint of the courses you will need to complete in order to earn your degree. The Degree Plan also lays out the accompanying learning resources and assessments that compose your program. The list of courses in the Degree Plan is often referred to as the standard path. The amount of time it takes to complete your program depends on both the amount of new information you need to learn and the amount of time you plan to devote each week to study. Your program mentor and course instructors will help you assess your strengths and development needs to establish a study plan.

Students vary widely in the specific skills and information they need to learn. For example, some students may be highly knowledgeable in a particular subject matter and would not need to engage in new learning opportunities. Other students may find that portions of the program require them to learn new information and that they need to take an online class or participate in a study module to acquire the knowledge and skills needed to fulfill program competencies in that area. Some individuals may be able to devote as little

as 15–20 hours per week to the program, while others may need to devote more time. For this reason, pre-assessments are there to help your program mentor form a profile of your prior knowledge and create a personalized Degree Plan.

How You Will Interact with Faculty

At WGU, faculty serve in specialized roles, and they will work with you individually to provide the guidance, instruction, and support you will need to succeed and graduate. As a student, it is important for you to take advantage of this support. It is key to your progress and ultimate success.Upon your enrollment, you will be assigned a program mentor—an expert in your field of study who will provide you with regular program-level guidance and support from the day you start until the day you graduate. Your program mentor will set up regular telephone appointments (weekly at first) with you, which you will be expected to keep. The mentor will review program competencies with you and work with you to develop a plan and schedule for your coursework. Your program mentor will serve as your main point of contact throughout your program—helping you set weekly study goals, recommending specific learning materials, telling you what to expect in courses, and keeping you motivated. In addition to regular calls, your program mentor is available to help you resolve questions and concerns as they arise.

You will also be assigned to a course instructor for each course. Course instructors are subject matter experts who will assist your learning in each individual course. When you begin a new course, your assigned course instructor will actively monitor your progress and will be in touch to offer one-on-one instruction and to provide you with information about webinars, cohort sessions, and other learning opportunities available to help you acquire the competencies you need to master the course. Your course instructor can discuss your learning for the course, help you find answers to content questions, and give you the tools to navigate the course successfully. In addition, you will communicate with course instructors by posting in the online learning community and participating in live discussion sessions such as webinars and cohorts.

For many of the courses at WGU, you will be required to complete performance assessments. These include reports, papers, presentations, and projects that let you demonstrate your mastery of the required competencies. A separate group of faculty members, called evaluators, will review your work to determine whether it meets requirements. Evaluators are also subject matter experts in their field of evaluation. If your assessment needs further work before it "meets competency," these evaluators, who review your work anonymously, will provide you with evaluation feedback to help you demonstrate competency and allow you to advance.

Connecting with Other Mentors and Fellow Students

As you proceed through your Degree Plan, you will have direct contact with multiple faculty members. These communications can take a variety of forms, including participation in one-on-one discussions, chats in the learning communities, and live cohort and webinar opportunities. As a WGU student, you will have access to your own personal MyWGU Student Portal, which will provide a gateway to your courses of study, learning resources, and learning communities where you will interact with faculty and other students.

The learning resources in each course are specifically designed to support you as you develop competencies in preparation for your assessments. These learning resources may include reading materials, videos, tutorials, cohort opportunities, community discussions, and live discussions that are guided by course instructors who are experts in their field. You will access your program community during your orientation course to network with peers who are enrolled in your program and to receive continued support through professional enrichment and program-specific chats, blogs, and discussions. WGU also provides Student Services associates to help you and your program mentor solve any special problems that may arise.

Orientation

The WGU orientation course focuses on acquainting you with WGU's competency-based model, distance education, technology, and other resources and tools available for students. You will also utilize WGU program and course communities, participate in activities, and get to know other students at WGU. The orientation course must be completed before you can start your first term at WGU.

Transferability of Prior College Coursework

Because WGU is a competency-based institution, it does not award degrees based on credits but rather on demonstration of competency. However, if you have completed college coursework at another accredited institution, or if you have completed industry certifications, you may have your transcripts and certifications evaluated to determine if you are eligible to receive some transfer credit. The guidelines for determining what credits will be granted varies based on the degree program. Students entering graduate programs must have their undergraduate degree verified before being admitted to WGU. To review more information in regards to transfer guidelines based on the different degree programs, you may visit the Student Handbook found at the link below and search for "Transfer Credit Evaluation."

Click here for the Student Handbook

WGU does not waive any requirements based on a student's professional experience and does not perform a "résumé review" or "portfolio review" that will automatically waive any degree requirements. Degree requirements and transferability rules are subject to change in order to keep the degree content relevant and current.

Remember, WGU's competency-based approach lets you take advantage of your knowledge and skills, regardless of how you obtained them. Even when you do not directly receive credit, the knowledge you possess may help you accelerate the time it takes to complete your degree program.

Continuous Enrollment, On Time Progress, and Satisfactory Academic Progress

WGU is a "continuous enrollment" institution, which means you will be automatically enrolled in each of your new terms while you are at WGU. Each term is six months long. Longer terms and continuous enrollment allow you to focus on your studies without the hassle of unnatural breaks between terms that you would experience at a more traditional university. At the end of every six-month term, you and your program mentor will review the progress you have made and revise your Degree Plan for your next six-month term.

WGU requires that students make measurable progress toward the completion of their degree programs every term. We call this "On-Time Progress," denoting that you are on track and making progress toward on-time graduation. As full-time students, graduate students must enroll in at least 8 competency units each term, and undergraduate students must enroll in at least 12 competency units each term. Completing at least these minimum enrollments is essential to On-Time Progress and serves as a baseline from which you may accelerate your program. We measure your progress based on the courses you are able to pass, not on your accumulation of credit hours or course grades. Every time you pass a course, you are demonstrating that you have mastered skills and knowledge in your degree program. For comparison to traditional grading systems, passing a course means you have demonstrated competency equivalent to a "B" grade or better.

WGU assigns competency units to each course in order to track your progress through the program. A competency unit is equivalent to one semester credit of learning. Some courses may be assigned 3 competency units while others may be as large as 12 competency units.

Satisfactory Academic Progress (SAP) is particularly important to students on financial aid because you must achieve SAP in order to maintain eligibility for financial aid. We will measure your SAP quantitatively by reviewing the number of competency units you have completed each term. In order to remain in good

academic standing, you must complete at least 66.67% of the units you attempt over the length of your program—including any courses you add to your term to accelerate your progress. Additionally, during your first term at WGU you must pass at least 3 competency units in order to remain eligible for financial aid. We know that SAP is complex, so please contact a financial aid counselor should you have additional questions. *Please note: The Endorsement Preparation Program in Educational Leadership is not eligible for federal financial aid.

Courses

Your Degree Plan includes courses needed to complete your program. To obtain your degree, you will be required to demonstrate your skills and knowledge by completing the assessment(s) for each course. In general there are two types of assessments: performance assessments and objective assessments. Performance assessments contain, in most cases, multiple scored tasks such as projects, essays, and research papers. Objective assessments include multiple-choice items, multiple-selection items, matching, short answer, drag-and-drop, and point-and-click item types, as well as case study and video- based items. Certifications verified through third parties may also be included in your program. More detailed information about each assessment is provided in each course of study.

Learning Resources

WGU works with many different educational partners, including enterprises, publishers, training companies, and higher educational institutions, to provide high-quality and effective learning resources that match the competencies you are developing. These vary in type, and may be combined to create the best learning experience for your course. A learning resource can be an e-textbook, online module, study guide, simulation, virtual lab, tutorial, or a combination of these. The cost of most learning resources are included in your tuition and Learning Resource Fee. They can be accessed or enrolled for through your courses. Some degree-specific resources are not covered by your tuition, and you will need to cover those costs separately. WGU also provides a robust library to help you obtain additional learning resources, as needed.

Mobile Compatibility:

The following article provides additional details about the current state of mobile compatibility for learning resources at WGU.

Student Handbook article: Can I use my mobile device for learning resources?

Standard Path

As previously mentioned, competency units (CUs) have been assigned to each course in order to measure your academic progress. If you are an undergraduate student, you will be expected to enroll in a minimum of 12 competency units each term. Graduate students are expected to enroll in a minimum of 8 competency units each term. A standard plan for a student for this program who entered WGU without any transfer units would look similar to the one on the following page. Your personal progress can be faster, but your pace will be determined by the extent of your transfer units, your time commitment, and your determination to proceed at a faster rate.

Standard Path for Bachelor of Science, Software Engineering

Course Description	CUs	Term
Scripting and Programming - Foundations	3	1
Introduction to Programming in Python	3	1
IT Leadership Foundations	3	1
Web Development Foundations	3	1
Version Control	1	2
Front-End Web Development	3	2
Applied Probability and Statistics	3	2
Introduction to IT	4	2
Natural Science Lab	2	2
Applied Algebra	3	3
Data Structures and Algorithms I	4	3
Introduction to Systems Thinking	3	3
Data Management - Foundations	3	3
Data Management - Applications	4	4
JavaScript Programming	3	4
Ethics in Technology	3	4
Network and Security - Foundations	3	4
Advanced Data Management	3	5
User Interface Design	3	5
User Experience Design	3	5
Health, Fitness, and Wellness	4	5
Software I – C#	6	6
Cloud Foundations	3	6
Hardware and Operating Systems Essentials	3	6
Business of IT - Project Management	4	7
Software II – Advanced C#	6	7
Business of IT - Applications	4	7
Introduction to Physical and Human Geography	3	8
Composition: Successful Self-Expression	3	8
Software Security and Testing	3	8
Technical Communication	3	8
Software Design and Quality Assurance	3	8
American Politics and the US Constitution	3	9

Software Engineering	4	9
Mobile Application Development Using C#	3	9
Software Engineering Capstone	4	9

Changes to Curriculum

WGU publishes an Institutional Catalog, which describes the academic requirements of each degree program. Although students are required to complete the program version current at the time of their enrollment, WGU may modify requirements and course offerings within that version of the program to maintain the currency and relevance of WGU's competencies and programs. When program requirements are updated, students readmitting after withdrawal from the university will be expected to re-enter into the most current catalog version of the program.

Areas of Study for Bachelor of Science, Software Engineering

The following section includes the areas of study in the program, with their associated courses. Your specific learning resources and level of instructional support will vary based on the individual competencies you bring to the program and your confidence in developing the knowledge, skills, and abilities required in each area of the degree. The Degree Plan and learning resources are dynamic, so you need to review your Degree Plan and seek the advice of your mentor regarding the resources before you purchase them.

Scripting and Programming

Scripting and Programming - Foundations

Scripting and Programming - Foundations introduces programming basics such as variables, data types, flow control, and design concepts. The course is language-agnostic in nature, ending in a survey of languages, and introduces the distinction between interpreted and compiled languages. Learners will gain skills in identifying scripts for computer program requirements and in using fundamental programming elements as part of common computer programming tasks. Learners will also gain an understanding of the logic and outcome of simple algorithms.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner explains the logic and outcome of simple algorithms.
- The learner identifies scripts for computer program requirements.
- The learner uses fundamental programming elements as part of common computer programming tasks.

Introduction to Programming in Python

Introduction to Programming in Python introduces skills in creating Python scripts with basic programming concepts. Learners will be able to create control flow with functions and loops, and to implement code with packages, modules, and libraries.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner creates control flow with functions and loops.
- The learner creates python scripts with basic programming concepts.
- The learner implements code with packages, modules, and libraries.

Business of IT

IT Leadership Foundations

IT Leadership Foundations is an introductory course that provides students with an overview of organizational structures, communication, and leadership styles specific to information technology in organizations. It also introduces students to some of the power skills that help make successful IT professionals, including time management, problem solving, and emotional intelligence. Students in this course explore their own strengths and passions in relation to the field. There are no prerequisites for this course.

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner communicates ideas, opinions, and information suitable for various professional settings.
- The learner recommends strategies for decision-making in team environments.
- The learner reflects on the emotional reactions of self and others in a variety of professional situations.
- The learner selects appropriate influential leadership strategies for workplace situations.

Business of IT - Project Management

In this course, students will build on industry standard concepts, techniques, and processes to develop a comprehensive foundation for project management activities. During a project's life cycle, students will develop the critical skills necessary to initiate, plan, execute, monitor, control, and close a project. Students will apply best practices in areas such as scope management, resource allocation, project planning, project scheduling, quality control, risk management, performance measurement, and project reporting. This course prepares students for the following certification exam: CompTIA Project+.

- This course covers the following competencies:
- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner applies communication methods and change control processes within a project.
- The learner determines requirements of a project management plan.
- The learner identifies project factors, constraints, and risk strategies.

Business of IT - Applications

Business of IT - Applications examines Information Technology Infrastructure Library (ITIL®) terminology, structure, policies, and concepts. Focusing on the management of information technology (IT) infrastructure, development, and operations, learners will explore the core principles of ITIL practices for service management to prepare them for careers as IT professionals, business managers, and business process owners. This course has no prerequisites.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner applies Information Technology Infrastructure Library (ITIL) concepts, core components, principles, and models of service management.
- The learner applies the Information Technology Infrastructure Library (ITIL) six activities of the service value chain.

Web Development

Web Development Foundations

Web Development Foundations introduces students to web design and development using HTML, XML, and Cascading Style Sheets (CSS), the foundational languages of the web. This course also covers how to troubleshoot problems using developer tools and integrated development environments commonly employed in web development. There are no prerequisites for this course.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner creates the structure of basic web documents using HTML and XML.
- The learner implements web page formatting and interface aesthetics using CSS
- The learner resolves software problems in web development environments with debugging tools.

Front-End Web Development

Front-End Web Development builds upon web design and development skills to teach students how to organize websites with navigational schemes and create reactive user web interfaces using cascading style sheets (CSS). In this course, students will implement data entry and data storage capabilities in a web design, as well as implement best practices in design, including user-centered design and usability. Web Development Foundations is a prerequisite for this course.

This course covers the following competencies:

Begin your course by discussing your course planning tool report with your instructor and creating your personalized course

plan together.

- The learner develops reactive user web interfaces using CSS.
- The learner implements data entry and data storage capabilities in a web environment.
- The learner implements navigational schemes in websites.
- The learner implements user-centered solutions from multiple perspectives emphasizing usability and functional page layouts.

User Interface Design

This course covers tools and techniques employed in user interface design, including web and mobile applications. Concepts of clarity, usability, and detectability are included in this course, as well as other design elements such as color schemes, typography, and layout. Techniques like wireframing, usability testing, and SEO optimization are also covered.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner builds wireframes, mockups and prototypes for the user interface that address customer needs.
- The learner designs user interface that addresses user needs and functional requirements development efforts.
- The learner determines the purpose and technical requirements of webpages.

Full Stack Engineering

Version Control

Version control is critical to maintaining software and enabling scalability solutions. A best practice for any programming project that requires multiple files uses version control. Version control enables teams to have collaborative workflows and enhances the software development lifecycle. This course introduces students to the basics of publishing, retrieving, branching, and cloning. There are no prerequisites for this course.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner implements version control processes and solutions that maintains source code.

General Education

Applied Probability and Statistics

Applied Probability and Statistics is designed to help students develop competence in the fundamental concepts of basic statistics including: introductory algebra and graphing; descriptive statistics; regression and correlation; and probability. Statistical data and probability are often used in everyday life, science, business, information technology, and educational settings to make informed decisions about the validity of studies and the effect of data on decisions. This course discusses what constitutes sound research design and how to appropriately model phenomena using statistical data. Additionally, the content covers simple probability calculations, based on events that occur in the business and IT industries. No

prerequisites are required for this course.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The graduate applies principles and methods of probability-based mathematics to explain and solve problems.
- The graduate applies the operations, processes, and procedures of basic algebra to evaluate quantitative expressions, and to solve equations and inequalities.
- The graduate applies the operations, processes, and procedures of fractions, decimals, and percentages to evaluate quantitative expressions.
- The graduate evaluates categorical and quantitative data pertaining to a single variable using appropriate graphical displays and numerical measures.
- The graduate evaluates the relationship between two quantitative variables through correlation and regression.
- The graduate evaluates the relationship between two variables through interpretation of visual displays and numerical measures.

Natural Science Lab

This course provides students an introduction to using the scientific method and engaging in scientific research to reach conclusions about the natural world. Students will design and carry out an experiment to investigate a hypothesis by gathering quantitative data. They will also research a specific ecosystem using academic sources and draw conclusions from their findings.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The graduate accurately executes the process of scientific inquiry through experimentation in the natural world.
- The graduate draws conclusions based on academic research and scientific inquiry.
- The graduate evaluates academic sources for their credibility and relevance to a chosen research topic on a natural world phenomenon.

Applied Algebra

Applied Algebra is designed to help you develop competence in working with functions, the algebra of functions, and using some applied properties of functions. You will start learning about how we can apply different kinds of functions to relevant, real-life examples. From there, the algebra of several families of functions will be explored, including linear, polynomial, exponential, and logistic functions. You will also learn about relevant, applicable mathematical properties of each family of functions, including rate of change, concavity, maximizing/minimizing, and asymptotes. These properties will be used to solve problems related to your major and make sense of everyday living problems. Students should complete Applied Probability and Statistics or its equivalent prior to engaging in Applied Algebra.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner analyzes graphical depictions of real-world situations using functional properties.
- The learner applies exponential functions and their properties to real-world problems.
- The learner applies linear functions and their properties to real-world problems.
- The learner applies logistic functions and their properties to real-world problems.
- The learner applies polynomial functions and their properties to real-world problems.
- The learner interprets the real-world meaning of various functions based on notation, graphical representations, and data representations.
- The learner verifies the validity of a given model.

Introduction to Systems Thinking

Introduction to Systems Thinking provides learners with the skills required to engage in a holistic systems-based approach to analyzing complex problems and solutions. This course introduces the foundational concepts and principles of systems thinking and provides opportunities to use a systems thinking approach to analyze and evaluate real-world case studies. The course will culminate with using systems thinking to develop a solution to an authentic complex problem. This course has no prerequisites, but general education math (C955 or C957) is preferred. Because the course is self-paced, learners may move through the material as quickly or as slowly as needed, with the goal of demonstrating proficiency in the five competencies covered in the final assessment. If learners have no prior knowledge of this material, they can expect to spend 30 to 40 hours on the course content.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner analyzes complex problems and solutions using a systems thinking methodology.
- The learner applies the basic principles and foundational theory of systems thinking to a scenario.
- The learner designs a solution to a complex problem using systems thinking.

Ethics in Technology

Ethics in Technology examines the ethical considerations of technology use in the 21st century and introduces students to a

decision-making process informed by ethical frameworks. Students will study specific cases related to important topics such as surveillance, social media, hacking, data manipulation, plagiarism and piracy, artificial intelligence, responsible innovation, and the digital divide. This course has no prerequisites.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner describes ethical issues regarding data privacy, accuracy, access, and security.
- The learner explains professional ethical codes and their role in guiding professional behavior.
- The learner identifies interventions for personal bias and related legal concerns.
- The learner implements ethical decision-making frameworks in the information age.

Health, Fitness, and Wellness

Health, Fitness, and Wellness focuses on the importance and foundations of good health and physical fitness—particularly for children and adolescents—addressing health, nutrition, fitness, and substance use and abuse.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The graduate identifies factors that influence mental, emotional, and social wellness.
- The graduate identifies the application of the core competencies of social and emotional learning.
- The graduate identifies the influence of disease, fitness, and lifestyle on the body.
- The graduate identifies the principles of nutrition and the components of a healthy diet.

Introduction to Physical and Human Geography

This is Introduction to Physical and Human Geography, a three-module course that addresses the question of what geography really is in today's complex world; how migration affects—and has been affected by—geography; and one of the biggest present problems related to geography: climate change. Because the course is self-paced, you may move through the material as quickly or as slowly as you need to, with the goal of demonstrating proficiency in the five competencies covered in the final assessment. If you have no prior knowledge of this material, you can expect to spend 30–40 hours on the course content.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner analyzes the connections among the various factors contributing to climate change.
- The learner analyzes the message of a data visualization for a specific purpose.
- The learner analyzes the various causes and effects of human migration.
- The learner applies logical reasoning to the analysis of climate change.
- The learner interprets complex global systems through the lenses of physical and human geography.

Composition: Successful Self-Expression

Welcome to Composition: Successful Self-Expression! In this course, you will focus on four main topics: professional writing for a cross-cultural audience, narrowing research topics and questions, researching for content to support a topic, and referencing research sources. Each section includes learning opportunities through readings, videos, audio, and other relevant resources. Assessment activities with feedback also provide opportunities to check your learning, practice, and show how well you understand course content. Because the course is self-paced, you may move through the material as quickly or as slowly as you need to gain proficiency in the seven competencies that will be covered in the final assessment. If you have no prior knowledge or experience, you can expect to spend 30-40 hours on the course content. You will demonstrate competency through a performance assessment. There is no prerequisite for this course and there is no specific technical knowledge needed.

This course covers the following competencies:

• Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.

- The learner composes a written message with language appropriate for cross-cultural communication.
- The learner incorporates research to support a position or idea.
- The learner incorporates self-expression in written communication.
- The learner researches valid and reliable sources.
- The learner writes a message using an effective communication approach for a given situation.
- The learner writes a reference list.
- The learner writes in a professional manner for a given scenario.

Technical Communication

Technical Communication introduces skills in editing professional communications, evaluating the impact of professional etiquette in digital environments, and in creating artifacts that are persuasive, informational, and research-based. The course also introduces skills in delivering multimedia presentations using professional verbal communication skills.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner creates technical artifacts that are persuasive, informational, and research based.
- The learner delivers presentations with professional verbal communication skills and multimedia.
- The learner edits corporate communications for proper grammar and punctuation.
- The learner evaluates the impact of business etiquette and communication in digital environments.

American Politics and the US Constitution

American Politics and the U.S. Constitution examines the evolution of representative government in the United States and the changing interpretations of the civil rights and civil liberties protected by the Constitution. This course will give candidates an understanding of the powers of the branches of the federal government, the continual tensions inherent in a federal system, the shifting relationship between state and federal governments, and the interactions between elected officials and the ever-changing electorate. This course will focus on such topics as the role of a free press in a democracy, the impact of changing demographics on American politics, and the debates over and expansion of civil rights. Upon completion of the course, candidates should be able to explain the basic functions of the federal government, describe the forces that shape American policy and politics, and be better prepared to participate in America's civic institutions. This course has no prerequisite.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The graduate describes the influence of competing political ideologies on the development of the United States government.
- The graduate examines the influence of political parties, citizens, and non-governmental organizations on elections and other political processes inside a participatory democracy.
- The graduate examines the influence of the media, public opinion, and political discourse on American democracy.
- The graduate examines the struggle to balance individual liberty, public order, and state's rights.
- The graduate explains how the structure and powers of the United States government interact to form public policy.

IT Fundamentals

Introduction to IT

Introduction to IT examines information technology as a discipline and the various roles and functions of the IT department as business support. Students are presented with various IT disciplines, including systems and services, network and security, scripting and programming, data management, and business of IT, with a survey of technologies in every area and how they relate to each other and to the business.

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner describes fundamental data management functions in databases.
- The learner describes the basics of programming languages in software development.

- The learner describes the role of the IT department in IT infrastructure management, disaster recovery, and business continuity processes.
- The learner describes the structure, function, and security associated with networks.
- The learner evaluates ethical concerns in information technology.
- The learner explains different computer hardware and networking technologies and their developments.
- The learner identifies components of software and its relation to operating systems.
- The learner identifies computer hardware components.

Computer Science

Data Structures and Algorithms I

Data Structures and Algorithms I covers the fundamentals of dynamic data structures, such as bags, lists, stacks, queues, trees, and hash tables with their associated algorithms. This course discusses object-oriented design and abstract data types as design paradigms. The course emphasizes problem-solving and techniques for designing efficient, maintainable software applications. Students will implement simple applications using the techniques learned.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner applies algorithms that address a desired outcome based on space and time complexity in big-O notation.
- The learner determines how data structure types impact operations within application, service, or data stores.
- The learner explains the use, logic, and structure of algorithms.

Software Engineering Capstone

The capstone challenges students to integrate skills and knowledge from all program domains into one project.

This course covers the following competencies:

- The learner deploys software applications with scripts and containers on a cloud platform.
- The learner develops full stack software engineering documentation and applications.
- The learner executes documentation, unit testing, and revision of software applications.

<u>Data Management</u>

Data Management - Foundations

Data Management Foundations offers an introduction in creating conceptual, logical and physical data models. Students gain skills in creating databases and tables in SQL-enabled database management systems, as well as skills in normalizing databases. No prerequisites are required for this course

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner defines primary and foreign keys in data normalization.
- The learner determines how to run queries for creation and manipulation of data in relational databases.
- The learner explains attributes of databases, database tables, and structured and associated query language (SQL) commands.

Data Management - Applications

Data Management - Applications covers conceptual data modeling and introduces MySQL. Students will learn how to create simple to complex SELECT queries, including subqueries and joins, and how to use SQL to update and delete data. Topics covered in this course include exposure to MySQL; creating and modifying databases, tables, views, foreign keys and primary keys (FKs and PKs), and indexes; populating tables; and developing simple Select-From-Where (SFW) queries to complex 3+ table join queries. The following course is a prerequisite: Data Management - Foundations.

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner creates DML statements that insert, update, and delete data in data tables.
- The learner implements joins and aggregate functions in SQL queries.
- The learner queries database tables and views with SQL code.

• The learner recommends databases and database management systems to meet organizational needs.

Advanced Data Management

Advanced Data Management enables learners to extract and analyze raw data. Skillful data management allows organizations to discover and explore data in ways that uncover trends, issues, and their root causes. In turn, businesses are better equipped to capitalize on opportunities and more accurately plan for the future. As organizations continue to extract larger and more detailed volumes of data, the need is rapidly growing for IT professionals who possess data management skills. The skills gained in this course include performing advanced relational data modeling as well as designing data marts, lakes, and warehouses. This course will empower learners with the skills to build business logic at the database layer to employ more stability and higher data-processing speeds. Learners will gain the ability to automate common tasks to summarize and integrate data as they prepare it for analysis. Data Management - Foundations is a prerequisite for this course.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner configures data extraction, transformation, and loading tasks for automated data integration.
- The learner writes complex Structured Query Language (SQL) statements for data analysis and manipulation.

Software Development

JavaScript Programming

JavaScript Programming introduces students to programming with JavaScript, including how to use JavaScript to enhance a website. This course covers how to use existing frameworks, assets, and web content to enhance website functionality, as well as how to use application programming interfaces (APIs) and web services to add data capabilities to web applications.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner adds data capabilities to web applications with application programming interfaces (APIs) and web services.
- The learner uses existing frameworks, assets, and web content that address stakeholder preferences and enhance website functionality.
- The learner writes basic scripts to accomplish tasks with JavaScript.

Mobile Application Development Using C#

Mobile Application Development Using C# introduces students to programming for mobile devices. Building on students' previous programming knowledge in C#, this course explores a broad range of topics, including mobile user interface design and development; building applications that adapt to different mobile devices and platforms; managing data using a local database; and consuming REST-based web services. In this course, students will focus on developing skills using the latest framework designed to provide a more modern and streamlined development experience. This framework will help students design and code cross-platform applications that work on a range of mobile devices. There are several prerequisites for this course: Software I and II, and UI Design.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The graduate creates solutions to store, retrieve, and transmit mobile application data.
- The graduate develops a simple mobile application using an integrated development environment (IDE).
- The graduate develops a user interface for a mobile application.
- The graduate develops an application that accounts for different platforms and device conditions.

Network and Security

Network and Security - Foundations

Network and Security - Foundations introduces learners to the basic network systems and concepts related to networking technologies. Learners will gain skills in applying network security concepts for business continuity, data access, and confidentiality, and in identifying solutions for compliance with security guidance.

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- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner applies network security concepts for business continuity, data access, and confidentiality.
- The learner identifies basic network systems and concepts related to networking technologies.
- The learner identifies solutions for compliance with security guidance.

<u>Software</u>

User Experience Design

User Experience Design explores multiple tools and techniques used in user experience design. Students are presented with an in-depth view of activities involved in the design of user experience and have the opportunity to create several deliverables including persona profiles, information architectures, and prototypes of different levels of fidelity. In addition, the course also covers usability testing and the evaluation of quantitative and qualitative data derived from these and other experiments.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner conducts formal and informal usability testing as part of application design prototyping.
- The learner designs application wireframes and prototypes using industry standard tools and techniques.
- The learner establishes timeframes for user experience projects based on business requirements.
- The learner updates application designs based on user testing analysis results.

Software I – C#

Software I - C# builds object-oriented programming expertise and introduces powerful new tools for C# application development. You will learn about and put into action: class design, exception handling, and other object-oriented principles and constructs to develop software that meets business requirements. This course requires foundational knowledge of object-oriented programming.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The graduate designs software solutions with appropriate classes, objects, methods, and interfaces to achieve specific goals.
- The graduate develops user interfaces to meet project requirements.
- The graduate implements object-oriented design principles (e.g., inheritance, encapsulation, and abstraction) in developing applications for ensuring the application's scalability.
- The graduate incorporates simple exception handling in application development for improving user experience and application stability.
- The graduate produces applications using high-level programming language constructs to meet business requirements.

Hardware and Operating Systems Essentials

Hardware and Operating Systems prepares learners for concepts in software engineering by providing a foundation of understanding in computer architecture, the history of computing architectures, and operating systems. Additional topics covered include hardware and software stacks and how to choose appropriate hardware and software solutions to meet both functional and non-functional business requirements.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner develops topologies for hardware and software solutions that address both functional and non-functional requirements of business solutions.
- The learner explains design decisions based on the history and foundations of technology stacks.
- The learner explains the configuration and deployment of software applications.

Software II – Advanced C#

Software II - Advanced C# refines object-oriented programming expertise and builds database and file server application development skills. You will learn about and put into action lambda expressions, collections, and input/output to develop software with C# that meets business requirements. This course requires intermediate expertise in object-oriented programming and the C# language. The prerequisite for this course is Software I - C#.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The graduate applies application programming interfaces (APIs) in application development to support end users in various geographic regions.
- The graduate incorporates advanced exception control mechanisms in application development for improving user experience and application stability.
- The graduate incorporates lambda expressions in application development to meet business requirements more efficiently.
- The graduate incorporates nongeneric collections and generic collections in application development to manipulate data more efficiently.
- The graduate produces database and file server applications using advanced constructs in a high-level programming language to meet business requirements.

Software Security and Testing

This course prepares you to recognize security vulnerabilities in software, to plan interventions to address security vulnerabilities where they exist, and to develop and test these interventions. The course covers topics in Web security, permissions, and identity security; debugging; log file analysis; API security; and encryption and cryptography concepts.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner configures security authentication for representational state transfer (REST) and application programming interfaces (APIs).
- The learner develops mitigation solutions for security vulnerabilities.
- The learner evaluates application and network logs for performance, availability, and security vulnerabilities.

Software Design and Quality Assurance

Software Design and Quality Assurance applies a QA focus to every phase of the software development life cycle. This course investigates best practices for quality analysis, quality planning, and testing strategies as they pertain to the everyday practice of software development. Students will come to understand how their work fits into the bigger picture: how QA, testing, and code-writing practices interact within specific process models; the potential impact of new code on existing code or on other applications; the importance of usability and the influence users have on the ultimate success of an application. Students will explore test plans, test cases, unit tests, integration tests, regression tests, usability tests, and test and review tools.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner defines plans for development tasks and environments based on desired quality outcomes.
- The learner determines the impact of business requirements on software design patterns and software systems.
- The learner identifies goals and potential roadblocks as part of software development plans.
- The learner recommends tools and services to address functional and non-functional testing outcomes.

Information Technology Management

Cloud Foundations

Cloud Foundations introduces learners to real-world issues and practical solutions to cloud computing. This course covers the business value of cloud computing, examining cloud types, the steps to successful cloud adoption, and the effect cloud adoption has on IT service management, as well as the risks and consequences of implementing cloud solutions. This course prepares learners for the AWS Certified Practitioner certification exam. There are no prerequisites for this course.

This course covers the following competencies:

- Begin your course by discussing your course planning tool report with your instructor and creating your personalized course plan together.
- The learner articulates the value proposition of cloud solutions in business scenarios.
- The learner defines cloud security and compliance.
- The learner determines the best-fit solution for a project based on the cost and support structures.
- The learner identifies cloud technology solutions in IaaS, PaaS, and SaaS models.

Software Engineering

Software Engineering introduces the concepts of software engineering to students who have completed the core courses in programming and project management. The principles build on previously acquired concepts, switching the emphasis from programming simple routines to engineering robust and scalable software solutions. This course does not cover programming, but it provides an overview of software engineering processes and their challenging nature, focusing on the need for a disciplined approach to software engineering. A generic process framework provides the groundwork for formal process models. Prescriptive process models such as the Waterfall Model and Agile Development are included. This course also introduces the elements and phases of software engineering, including requirements engineering, design concepts, and software quality. There

Accessibility and Accommodations

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